

This leaflet aims to give an overview of some of the ways in which we offer support to our parents, carers and families.

Wellbeing Officer

We have an excellent Wellbeing Officer who is able to offer support to families and signpost to the relevant services.

These include:

- A parents/carers support group
 - Training and information sessions
 - Practical support- toileting advice, behaviour management support, advice on managing routines and schedules
 - Support with attending appointments and medical appointments
 - Assistance with form completion
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Contact with parents

Many of our pupils travel to school on home-school transport which means parents and teachers can miss out on face to face daily contact. Good communication between home and school is vital. Each pupil has a home/school diary which is filled in by the class team daily, keeping parents/carers informed of their child's day, their achievements and activities.

Phone calls are another method of keeping in touch. Parents/carers are welcome to phone the class teacher to discuss any issues. We also use Teachers2Parents text service.

Letters are sent out regularly to keep families informed of events, and newsletters produced and sent home each term.

Families are invited to a range of events throughout the year, which range from coffee morning, special performances, special assemblies to celebrate pupil achievements and the annual Eistedfodd and art exhibition.

Parent evenings are held once a term. Flexible appointments can be made available where needed.

Clinics and nursing staff

Many of our pupils need to attend a range of appointments during the year. In order to minimise the amount of time needed out of school, a number of clinics and appointments are held at school. These include:

- Paediatrician
- Sleep
- Seating Clinics
- Dental Van

Some of our pupils require essential medication or gastrostomy feeding. The full time nursing staff on site ensures that medication and feeds are administered appropriately.

Centre for meetings

A variety of multi-agency meetings are held at school, such as Care and Support meetings, Core Group meetings and Respite Reviews.



A programme of training events and information sessions are organised for families throughout the year. These have included 'Early Bird' autism training, Makaton signing, communication strategies and Sensory Learning.

The views and feedback of our parents/ carers are very important to us as part of our self-evaluation process. During the Summer Term an annual Parent/Carer questionnaire is sent to all parents, and comment and responses are taken very seriously on a range of issues.

In addition to this, throughout the year, the views of parents are sought in response to events and activities, in order to improve the services we offer.

Our commitment to you

We firmly believe that by working in close partnership with parents, carers and the wider families of our pupils, we will help our pupils to achieve their very best.

Ysgol Hen Felin is a Rights Respecting School and a Healthy School

Ysgol Hen Felin is a Rights Respecting School and we are committed to the principles and values of the United Nations Convention on the Rights of the Child (UNCRC) across all areas of our work.

We are also a Healthy School and we take responsibility for maintaining and promoting the health and wellbeing of the Ysgol Hen Felin team (pupils, parents, carers, staff, governors etc.) This includes teaching pupils about how to lead healthy lives but by enabling our pupils and staff to take control over aspects of the school environment which influence their health.

As a Rights Respecting School, we are committed to the principles and values of the United Nation Conventions for the Rights of the Pupil (UNCRC.) This approach enables all pupils to access and enjoy the following articles of the convention:

Article 12

Every child has the right to be heard.

Article 28

Every pupil has the right to an education

Article 29

Education must develop every pupil's personality, talents and abilities to the full.

Article 42

Every pupil has the right to know their rights.

'Working and learning together to promote excellence and enrich lives'

Children are at the centre of all we do at Ysgol Hen Felin.

We believe each child is unique and special.

We work in partnership with home to ensure that every child reaches their full potential.

By working together we will achieve the best for every child.

This leaflet aims to give you an overview of what to expect when your child attends Ysgol Hen Felin.

Further information can be found on the school website and in the full policy documents.

If you have any questions or queries about any information that appears in this guide please contact:

Mr. Aron Bradley
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Parents/Carers' Guide to Working with Families

